

# It's easy to find a PPO network provider online

At Blue Shield, we believe that finding a doctor should not give you a headache. That's why our Web site features our most up-to-date listings of personal physicians, specialists and hospitals. Just go to [blueshieldca.com/findaprovider](http://blueshieldca.com/findaprovider).



You do not need to log in to find a provider on [blueshieldca.com](http://blueshieldca.com); simply follow the instructions below. If you are an existing member and have registered on the site, log in and you'll automatically be directed to your plan network.

## How to find a PPO network doctor

- Go to [blueshieldca.com/findaprovider](http://blueshieldca.com/findaprovider)
- Next to "Select a plan," click the *Select* button
- Under "Medical Plan," choose *Blue Shield of California PPO Network*, then click *Set plan*
- Select the type of provider that you are searching for
- Click on *Advanced Search* to further filter your search, such as by name, specialty, language(s) spoken, facility type, and more
- Enter your city and state or ZIP code, then click *Find now*

The default distance/radius search is 15 miles. To expand or narrow the search radius, click zoom (+ or -) in the map on the provider search results page.

To get a printable copy of your search results, click on *Get Results as PDF* above the map and select your preference to download the document or have it emailed to you.

## How to find a PPO network mental health/substance abuse provider

- Follow the first three step above for finding a PPO network doctor
- Select *Doctors*, then under "Doctor Type or Specialty" and choose *Mental Health Caregivers*
- On the screen that appears, select your plan and click *Next*
- On the next screen that appears, click on *Search Blue Shield of California Network*
- You'll be taken to the "find a provider" page, and in the "located near" field, enter your zip code and click *Find now*

### We're here to help

If you don't have access to the Internet or need help, simply contact your dedicated Blue Shield Member Services team at **(855) 256-9404** for personal assistance or to request a provider directory.